



## 2012 Important Trash & Recycling Information

Dear Susquehanna Township Resident:

Penn Waste offers Susquehanna Township residents a service level called **Tag-a-Bag**. **The program calls for any participating resident to purchase a minimum 34 bags per calendar year at a price of \$3.15 per bag or \$107.00 per year**. The program is ideal for residents that generate **1 trash bag or less every week**. Participants in this plan have weekly recycling, bulk item and monthly yard waste collection provided at no additional charge. All bags can be purchased from Penn Waste by calling 717-767-4456 or toll free at 1-866-575-8720 or at the Susquehanna Township municipal office. You must call Penn Waste to change to the Tag-a-Bag service option before you go the township building to purchase them. If interested in this program, please contact us upon receipt of your new Quarterly invoice. Please note that bags shipped from Penn Waste will have a nominal shipping charge of \$5.00 applied to the bill or you may obtain the bags at the township building to avoid the shipping charge.

**IMPORTANT: if you would like to pay with a credit or debit card for your tag-a-bags then you must call Penn Waste and they will collect your payment. Once you have prepaid for your bags we will notify the township so that you may pick them up at the township building and save the shipping charges of \$5.00.**

Your weekly collection will consist of the following refuse choices: Option #1 Four- 32-gallon bags or cans; Option #2 "Tag-a-Bag". Each option includes curbside recycling and yard waste. The rates and service levels for each option are as follows.

### Service Options:

| Option | Trash                         | Recycling | Bulk Item       | Yard Waste                               | Rate                                |
|--------|-------------------------------|-----------|-----------------|--|-------------------------------------|
| 1      | Four (4)- 32-gal bags or cans | Unlimited | 1 item per week | Unlimited-3 <sup>rd</sup> Saturday/month | \$64.16/Qtr<br>\$256.64<br>Annually |
| 2*     | Tag-a-Bag                     | Unlimited | 1 item per week | Unlimited-3 <sup>rd</sup> Saturday/month | \$3.15/bag                          |

\* Option 2 customers to be billed 34 bags minimum **annually**. Orange 32-gallon bags will be available for purchase from Penn Waste or at the Susquehanna Township Municipal Office.

### **HOLIDAY COLLECTION SCHEDULE:**

Penn Waste honors the six major holidays (New Year's Day, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving, and Christmas) each year. If your collection day falls on or after one of these holidays, your collection day will be delayed one day that week. If the holiday falls on a Saturday or Sunday, there will be no change to your collection schedule.

If you should have any questions, please call our office at (717) 767-4456 or (866) 575-8720 (toll free). You may also visit our website at [www.pennwaste.com](http://www.pennwaste.com) for additional details. Thank you for this opportunity to serve you.

Penn Waste

***Please see Below for Frequently Asked Questions!***

## ***Tag-a-Bag Program Frequently Asked Questions:***

1. How do I sign up?

*Upon receipt of your next Quarterly invoice, contact Penn Waste at 717-767-4456 and indicate you want to switch. You may then pay and collect bags through Penn Waste via mail or pay and pick them up at the Susquehanna Township Municipal Office. Please note bags shipped from Penn Waste will have a nominal charge applied.*

2. May I use my Credit Card to Purchase Bags?

*Yes, if you contact Penn Waste and give them your Credit Card information, then you can pick-up your bags at the Susquehanna Township Municipal Office or have Penn Waste ship them for a nominal charge.*

3. What do I do when all my bags are used up prior to year end?

*You may purchase additional bags through Penn Waste or at the Susquehanna Township Municipal office at a cost of \$3.15 each. Each January 1<sup>st</sup>, the minimum bag requirement of 34 bags will apply for each calendar year.*

4. What if I do not use all the bags in one year?

*The program is designed so that a resident must purchase a minimum of 34 bags each year. Bags not used in the year do not expire and may be used the following year.*

5. Can I switch back to regular service if this program does not provide me enough service?

*Yes, you can change service levels one (1) time per year.*

6. What size are the bags?

*The bags are 32 gallons must not weight above 50 pounds.*